



COMMUNICATE



SUPPORT PEOPLE AND SYSTEMS



COLLABORATE



WORK WHERE YOU NEED TO



STAY OPERATIONAL



EXPAND SMOOTHLY



KEEP DATA SECURE



KEEP UP-TO-DATE



CONNECTIVITY



LOWER COSTS



IT SUPPORT · CLOUD · BACKUP

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IT Support
Cloud
Backup



IT SUPPORT • CLOUD • BACKUP
TELEPHONY • PRINT

NOT
all
IT providers
are the SAME

Technology is only good as the team that provides it. We understand your needs, and our service goes beyond the traditional. We are there when you need us, and we always go the extra mile.

Any IT company can say:

- That they are proactive, but do they actually identify and resolve your IT issues before it causes you havoc?
- That they will support you – but will they be there when you really need them, working all hours to keep your business functioning?
- They have your best interests at heart – but have they spent 20 years working with partners to deliver cost effective enterprise solutions that meet your businesses budgets whilst also delivering solutions that sit at the forefront of technology advancements?
- They are professional, but do they have the accreditations to prove it?
- That they will take all your headaches away – but do they actually get involved and take responsibility without passing the buck for each component of your business technology needs?



IT support you CAN rely ON

Businesses have become increasingly dependent on technology and IT systems. This requires the need for professional, proactive, high level IT support. With our Managed IT services, your IT network is actively monitored 24/7 and problems addressed before they cause downtime.

We share a common goal and desire: your network has to be absolutely stable; No-one wins if anything goes wrong. Downtime impacts your productivity, while we lose our most precious resource – technical support time. As a result of this common goal, we are incentivised to work harder and smarter to ensure that your network remains stable.

Even more critical than our time is something we will never gamble – our reputation. We proactively monitor your IT systems and fix many issues before they become a headache.

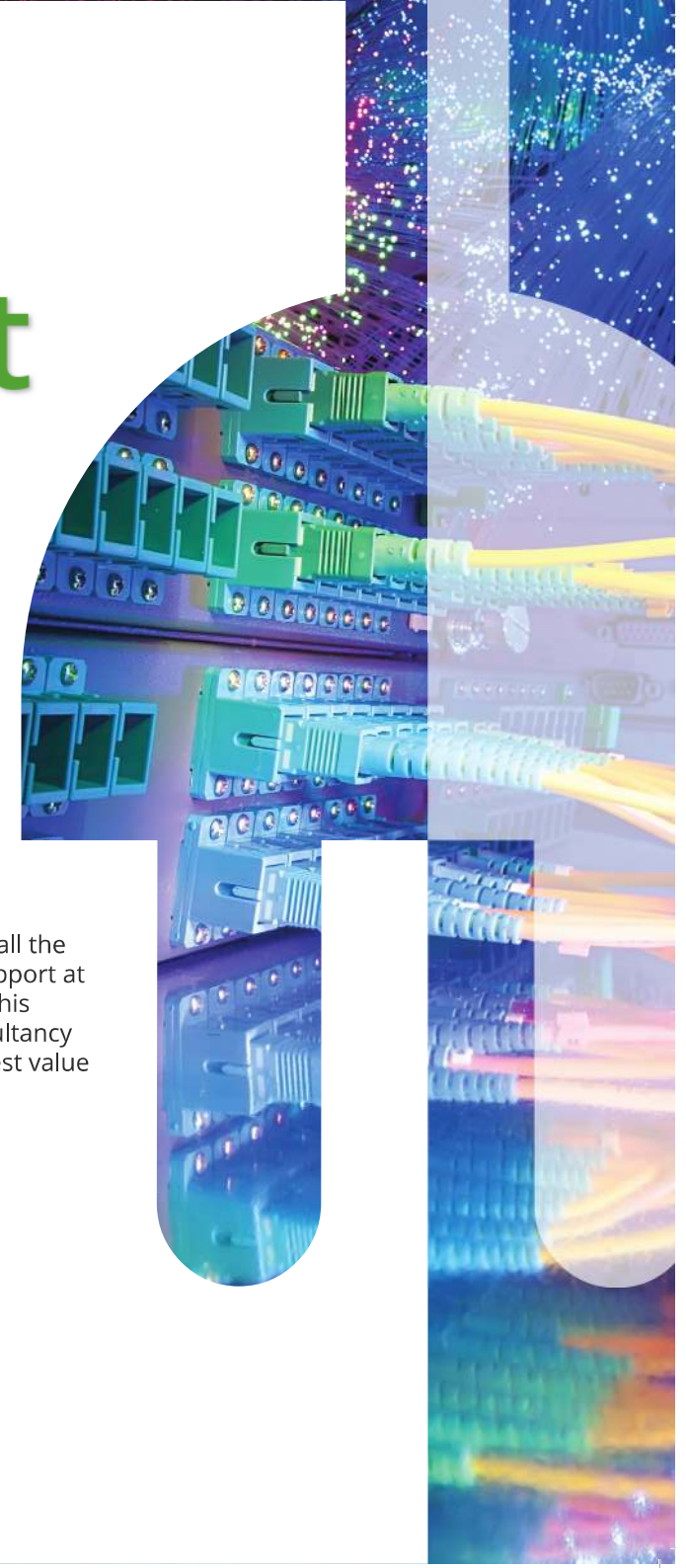
Read more on our website to learn how XC360 can work with your organisation.

you NEED it WE supply it

As part of our 360 degree service, we also supply a wide range of products and peripherals based on our client's needs as well as all major off-the-shelf Software products.

- mice to high-end PC's and laptops
- cabling to routing,
- servers to switches
- antivirus to backup software
- and much more...

We source and supply almost all the software and hardware we support at the most competitive prices. This coupled with advice and consultancy ensures you are getting the best value and return on investment.





system check

Technology keeps on changing, and leveraging the technologies that suit your business can be the difference between competing and being left behind. Our knowledgeable certified techies will not only make sure your systems are working for you, but ensure the systems you are using are helping your business succeed. Constantly providing solutions to keep your business moving forward. This is achieved by:

- **Security and risk analysis**

We use our internally developed IT tools, visit your company and interview the key IT personnel and other staff and prepare a report of potential deficiencies in your IT environment and recommendations on how to address them.

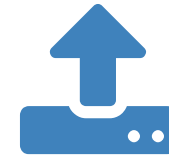
- **Targeted IT System Audit**

Through discussions with company management, focusing on your area of concern and risk factors, we can prepare a completely bespoke IT project plan to assist your company in managing your IT related risks.

- **Full system Audit**

This projects covers a full review of your IT systems including a mapping flowchart, testing and walkthrough of key controls. Our final report includes comprehensive feedback on your IT environment and appropriate recommendations.

RELIABLE backups AT your disposal



How long can your business survive without data? How much would loss of data cost your business?

Our dedicated backup team monitors, manages, tests and remediates your backups daily. So you can rest assured, when you need it, it's there and can be delivered and available swiftly.

Backup automation frees up internal resources so you no longer need a body to change tapes, manage the backups, or take data offsite as well.

All data is stored across our ever-expanding suite of ultra-secure data centres and held across multiple locations for added redundancy, including our state-of-the-art servers in the UK.

Contracting industry experts to monitor and maintain your backup, offers peace of mind that is second to none. Read more on our website about how our online cloud backup service works



FIRE
theft
system
FAILURE

how
PREPARED
is your
organization



We sincerely hope disaster never strikes, but if it does are you prepared?

With XC360's Business Continuity solutions we can ensure your critical systems are always available to you whatever the disaster.

Building in business continuity and disaster recovery plans used to be reserved for bigger businesses, but with enhancements in technology, keeping your business functional all the time is now achievable for any business.

Business continuity MUST to be part of your ongoing technology strategy. All our solutions offer:

- Fully managed packages
- High speed recovery
- Data loss avoidance
- Verified recovery
- Copy production environments
- Proactive monitoring
- RTO's of less than 15 minutes

Whatever the disaster, your business should continue to operate, your team continue to sell and serve and your key services remain available. Business critical systems are always available to you whatever the disaster.

investing
IN the right
IT solution



Nowadays, IT Infrastructure is a basic utility that is core to any business' success. Technology can provide a competitive advantage especially when it's maintained to the highest standard. Many organisations can end up investing in technology that's not a perfect fit for them, which in turn can reduce productivity, require additional resources to manage and increase costs without providing any improvements.

At XC360, we work with Businesses to understand their goals, identify key concerns and priorities those areas that are of the most importance to provide. Our experts work with small offices through to large multi-site organization to help integrate systems, people and offices, to achieve business goals.

Our solutions include:

- Data Management
- ICT security solutions
- Design and implementation of software and hardware replacement or upgrades
- Network design and implementation.
- Performance analysis and improvements
- Web Access and Email
- 3rd Party liaisons for smooth integration and software or hardware installations.
- Planning and management of office premises moves or additions of branches.



Our Clients



Your Partner in Agriculture

AGRICHEM AFRICA LTD



MINERAL ENTERPRISES LTD



WOOD PRODUCTS (K) LTD



Aga Khan Education Services

AGA KHAN EDUCATION SERVICES



**UN DEVELOPMENT PROGRAMME
(KENYA)**



ROCK PLANT HITACHI (KENYA)



IMEXOLUTIONS LTD



SAJ CERAMICS LTD



ASTRADENTAL SERVICES LTD



ADPACK LTD



CARE INTERNATIONAL



UMOJA RUBBER LTD



CHIROMO SPECIAL PRODUCTS LTD



CHEMOQUIP LTD



RSM (EASTERN AFRICA LTD) LTD



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To discuss how XC360 can enable your business to unlock new potential, increase operational time, reduce issues, lower costs and compete at the highest level, contact us now via phone or email.

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