



IT SUPPORT • CLOUD • BACKUP  
TELEPHONY • PRINT



# IT AUDIT

Finally take control  
of your IT environment

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One of the great strengths of human beings is our ability to adapt. We are the only species on the planet with a presence on every continent and who can live in every type of environment.

But the changes we make as we react to ongoing challenges can be so subtle and gradual that we often don't realise we are even making alterations. Where your business projected it would be now five years ago and where you actually are now are probably far apart.

When you add to this the importance technology plays across all sectors and industries and how security issues, new compliance requirements and new capabilities are changing all the time, companies face the challenge of having to keep up with the shifting environment of the digital landscape as well as their own core business.

Where you thought you'd be right now, where you actual ended up and where you should probably consider positioning yourself could well be three very different places.

XC360's IT audit provides a detailed snapshot of exactly where your IT infrastructure is right now to help you understand how well your current set-up is serving your business and identifies issues that need rectifying as well as recommendations to improve efficiency and productivity.

Xc360 have been delivering independent IT Audits since 2001 and our experienced, certified consultants are perfectly placed to analyse your entire environment and provide detail of your current setup and actionable recommendations, to improve and secure your IT to meet your Business objectives.

### **The XC360 IT audit is a comprehensive analysis of your entire IT environment, which covers:**

- End user experience – we analyse how your users operate and where systems maybe letting them down including profiles and password policies.
- Security Assessment – analyse security of internal and external facing systems and whether your Business and team are at risk (EG passwords, security configurations, filtering, monitoring, group policy and patching).
- Infrastructure Configuration – analyse configurations against security, best practices, performance and efficiency
- Infrastructure – analysis against best practices, performance & efficiency.
- Network Configuration- analyse speed, performance, bottlenecks and security
- Workstation Assessment – Healthcheck, specification and lifetime.
- Data Management, Security and Backup – analyse compliance, current data usage, residence, structure, permissions and protection mechanisms.
- Directory Structure and Configuration – user setup including profiles, IT policies and uniformity and group security (active directory).
- Disaster Recovery – assess and detail current disaster recovery plans.
- Licence compliance – assess current licencing status (EG Microsoft and AV).

## You will receive:

- A highly detailed inventory of your IT environment
- A review of the end user experience of your IT systems
- A highly detailed report on weaknesses and inefficiencies of your IT processes and environment
- Short and long term recommendations for improvement



## What do you need to do?

- Arrange an Onsite consultation
- Ensure you have administrative access to your systems, software and devices and access to any paperwork that maybe applicable
- Our team will be onsite to methodically detail the systems and setup and discuss the businesses goals and pain points.
- Our team will work in the background using in-depth tools and industry experience and processes to analyse and document your environment thoroughly without impacting your operations.
- We then collate and review findings and provide a detailed report identifying, current setup, weaknesses, improvements and target timescales and ballpark budgets for implementing them.
- We then arrange suitable date to discuss any questions and review the report.
- You can then decide what steps you would like to take, if any, and be safe in the knowledge you know where your IT environment sits and what potential improvements can be made to secure and protect and take your business to the next level.

To book your professional IT audit now,  
contact us via phone or email.

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